



– The Evolution of Your Château Society Shipment Calendar –
Answers to your most likely questions about what's ahead in 2027.

Why the change?

In a recent member survey, many of you shared that you'd welcome a simpler shipment calendar with fewer deliveries to plan around, and no bottles arriving in the heat of summer. And we listened.

Beginning in 2027, you'll receive the same amount of wine each year at the same annual cost — just arriving in fewer, more plentiful deliveries. The new schedule also means fewer times you'll need to be home to receive your wine or make a trip to pick it up.

When does this begin?

With your February shipment, the first shipment of 2027.

How many shipments will I receive?

You'll receive four seasonal wine shipments — **February, May, October, and December** — plus your Holiday Magnum in **November**, just as always.

How many bottles will be in each shipment?

You'll receive the same amount of wine each year, now arriving in fuller boxes:

- 2-bottle members will receive **3 bottles per shipment** (same 12 bottles total annually)
- 4-bottle members will receive **6 bottles per shipment** (same 24 bottles total annually)
- 6-bottle members will receive **9 bottles per shipment** (same 36 bottles total annually)
- 12-bottle members will receive **18 bottles per shipment** (same 72 bottles total annually)

Plus, your annual Holiday Magnum each November.

Will my wine still ship in summer?

No, your wines will not ship during the hottest summer months — one of the benefits of the new schedule.

Will I pay more for my membership?

No, your annual cost stays the same. Because that cost will be spread across fewer shipments, each individual shipment will be larger, and the shipment charge will be higher, but total cost for the year will not increase.

How much will each shipment cost?

Your shipment total will vary based on your individual club selection. While each shipment will be larger than it is today, your annual membership cost will remain the same.

Will my shipping costs change?

Yes, and for most members, they'll go down. One of the benefits of receiving fuller shipments is greater savings on shipping:

- 6-bottle shipments receive **25% off shipping**
- 9-bottle shipments receive **50% off shipping**
- 18-bottle shipments receive **shipping included**

So, while each individual shipment will contain more wine, many members will spend less on shipping over the course of the year.

Will my wine discounts change?

You'll continue to receive our best member pricing on club shipments and additional wine purchases:

- 10% savings on 1-5 bottles, 15% savings on 6-11 bottles, 20% savings on 12+ bottles
 - 10% savings on large format bottles (1.5-L, 3-L, 6-L)
 - 20% savings on merchandise and gift sets
 - 25% savings on case reorders of current club shipments
 - Upon reaching 20 years, upgrade to Diamond status with 25% savings off all wine purchases
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Will my other member benefits change?

No, you'll continue to enjoy the same Château Society member benefits you do today, and we're working on extending even more benefits in the months ahead.

When will I be charged, and when will my wine arrive?

You'll find your charge dates, shipment dates, and details about the wines you'll be receiving on our website at www.domainecarneros.com/wine-club

If I am a pickup member, how long do I have to collect my wine?

You'll now have two full months to pick up each shipment — a longer, more convenient window than before. Feb 1 – April 5, May 1 – July 5, Oct 1 – Nov 30, Magnum Nov 1 – Jan 31, and Dec 1 – Jan 31.

Can I keep my current shipment schedule or choose different shipment dates?

All Château Society shipments will follow the new seasonal calendar, so we aren't able to change the timing of individual shipments. If you ever need to skip one, just reach out. You're welcome to skip up to two shipments a year.

Can I add extra wine to a shipment?

Absolutely. You're always welcome to add additional wines before your shipment's charge date, which you'll find in the online schedule. Depending on the number of bottles in your order, adding more bottles may also qualify your shipment for a greater member discount and greater shipping discount.

Can I still customize my shipments?

You are always welcome to add additional wines to an upcoming shipment before its charge date, and if you prefer to swap a wine in any shipment we would be happy to assist you - just call, text or email. If you have an existing customization it will be necessary to contact the winery via email, phone or text before each shipment to make your desired substitutions, otherwise the shipment will default to the current selection.

I am currently in a club that ships twice per year, how will my schedule change?

You may find you prefer to transition to a four times per year schedule and we would be happy to assist you with that if you reach out to us. If you wish to continue with a bi-annual shipping schedule, the December and February selections will be consolidated into a March shipment, and the May and October selections into an October shipment. You will receive your festive holiday magnum in October as a separate selection.

Do I need to do anything?

Not a thing. Your membership will seamlessly shift to the new schedule beginning with your February 2027 shipment.

In the weeks leading up to each shipment, we'll be in touch with opportunities to add wines, reminders about when your credit card will be processed and your wine will ship, and tracking details once your shipment is on its way. If you need to update your email subscription status, please text or email us letting us know you'd like to hear from us over email!

Thank you again for being a member. We look forward to many more wonderful wines and gatherings in the coming year.

Contact us here: via email to wineclub@domainecarneros.com text or call 707-266-5128